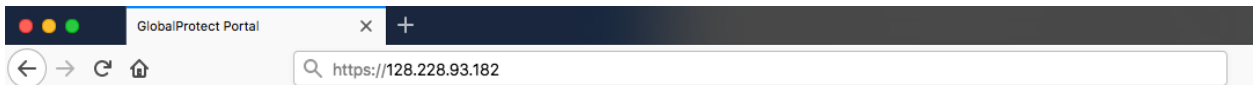
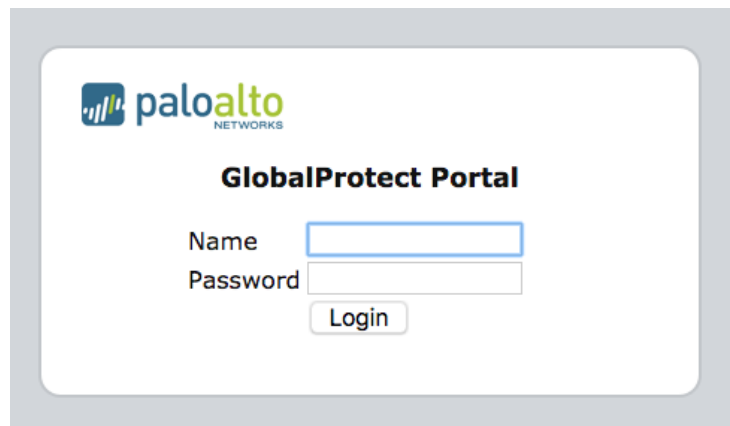


Installation Guide: GlobalProtect Software for setting up a Mac Computer

1. To install the GlobalProtect Software type the IP address in the URL:
<https://128.228.93.182>



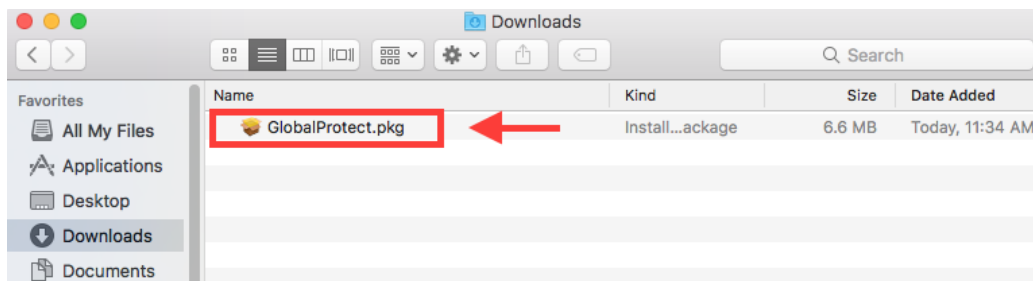
2. The GlobalProtect Portal will appear in which you enter your email username (first initial last name) and the password is your email password.

A screenshot of the Palo Alto Networks GlobalProtect Portal login page. The page features the Palo Alto Networks logo at the top left. Below the logo, the text "GlobalProtect Portal" is centered. There are two input fields: "Name" and "Password". Below the "Password" field is a "Login" button.

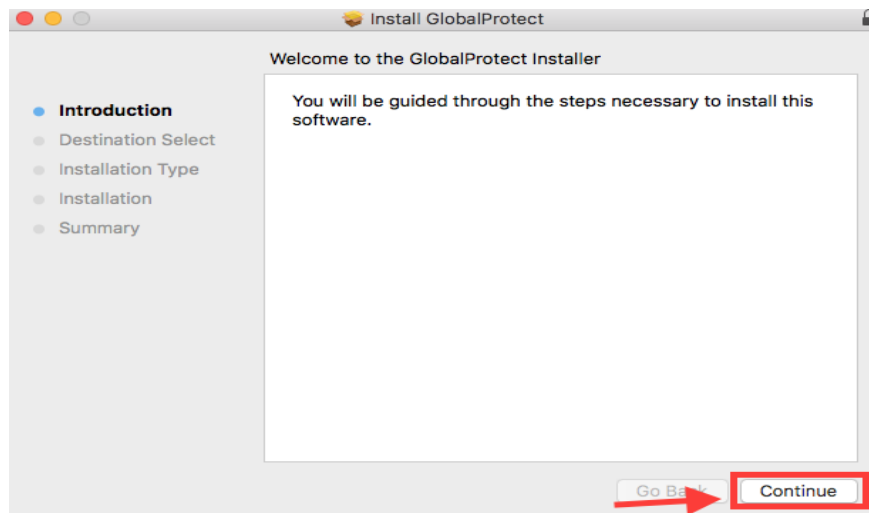
3. Once you have logged in the download option will appear from which you must select the download the Mac 32/64 bit GlobalProtect agent.



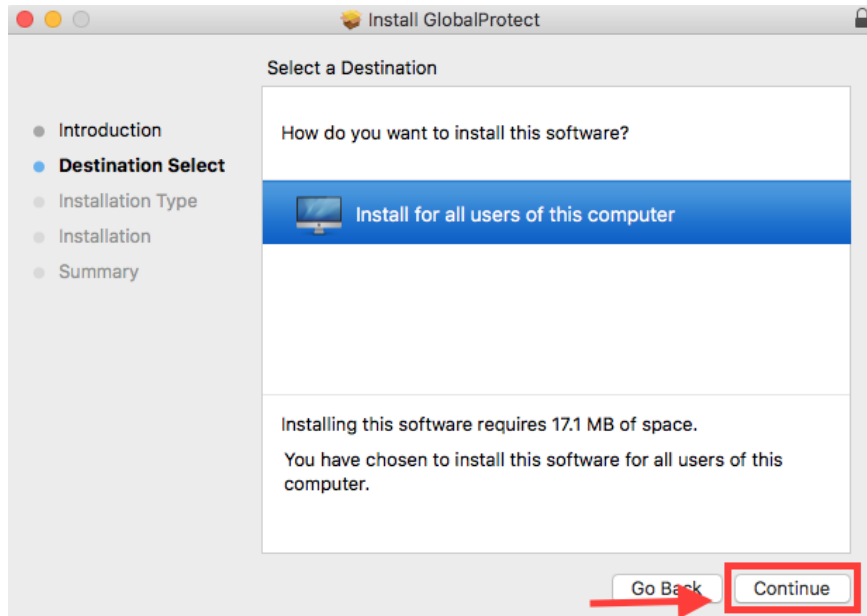
4. Navigate to the download folder and double click on the GlobalProtect.pkg to install



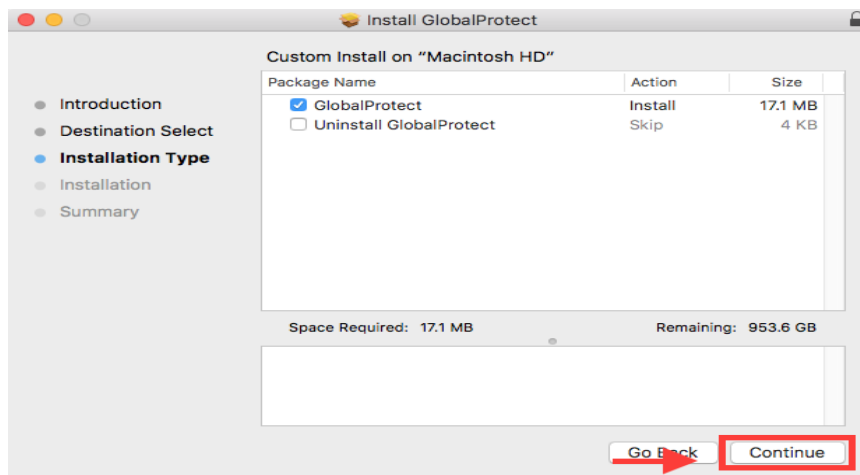
5. When the installer opens click continue



6. Specify the destination location and click continue



7. Ensure that GlobalProtect is checked as the installation type and then click continue



8. Once the GlobalProtect has finished installing the login window will appear, enter the same IP address: 128.228.93.182 for the Portal and then enter your username (first initial last name) and the password for your city-tech email. Once you click connect a certificate window will appear click connect.

GlobalProtect

Home Details Host State Troubleshooting

Portal: 128.228.93.182

Username: JDoe

Password: ●●●●●●●●

Disconnect Clear

Status: Connected

Warnings/Errors